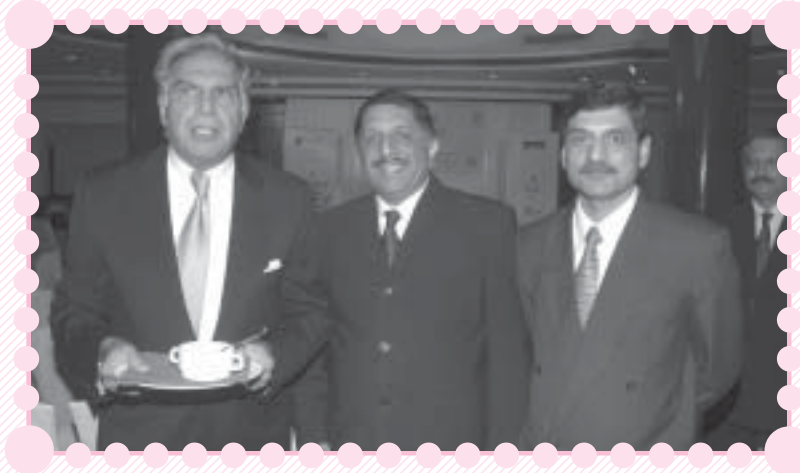


Quimpro Awards Nite.

Quimpro Awards is a prestigious elitist award given to Industrialists, Educationists and professionals of different walks, who have been driving quality and has made a success of the same.

First Flight has been associated with Quimpro as a co-sponsor for the past 4 years and our Country Managers Mr. M. M. Sunil & Mr. M. K. Sarmah were proud to be a part of this elite function and interact with some eminent personalities including Mr. Ratan Tata who had just returned to India having signed the Corus deal.



Quality workshop cum training program - Chennai - 29th & 30th November 2006.



In quest for quality we have been constantly looking at avenues to improve our services to attain what most service organization's globally are focused at achieving "**CUSTOMER DELIGHT**"

In this pursuit I am glad to inform you that the lead taken by Mr. Vijaykumar (Sr. General Manager - T.N. & Karnataka) has helped bring together a core team of Customer Service personnel of south India under one roof, by hosting a 2 day workshop cum training program in Chennai which saw participants from A.P., T.N., Karnataka & Kerala who were greatly benefited by this program.

The program was conducted by Ms. Archana Batra from Insights, a seasoned trainer in the core competence of Customer Care.

"I was indeed overwhelmed by response we received from the participants post the program" - Mr. M. M. Sunil Country Manager - Sales & Marketing